

DOG POLICY

Arenal Volcano Inn and Que Rico Arenal Restaurant

Thank you for visiting our hotel with your canine friend. We kindly request that the owners read and agree to the following hotel dog policies.

We reserve the right to admit certain dogs if we consider it is not convenient for the comfort and safety of our guests.

- We welcome well-mannered dogs - medium and small sized (maximum 12 kilos). An additional \$20 USD fee per stay is charged at check-in.
- Dogs are not allowed to lay down on the hotel beds, and they are not allowed to make use of the showers or the towels for guests. It is the owner responsibility to make sure this does not happen and to bring their dogs' beds for their comfort.
- Dogs cannot be left unattended in guest rooms and must be leashed and supervised at all times while on hotel property.
- Dogs are not allowed in our pool or jacuzzi area.
- Guests are responsible for cleaning up after their dogs inside the hotel and throughout the property grounds.
- Guests are responsible for all personal injuries and/or property damage related to their dog. After departure the room will be inspected, and any damages will be placed on the guest's account.
- We kindly ask you to avoid bringing dogs that bark excessively or display aggressive/disruptive behaviour. Any noise or disruptive complaint from other guests will be taken seriously and the dog may be excluded.

Thank you very much for your understanding and cooperation!

